

Request a Rescore

Notes for businesses

- As the business operator of the establishment you have a right to request a re-visit for the purposes of re-rating if you have taken action to rectify the non-compliances identified at the time of inspection.
- You can make this at any time after the statutory inspection provided that you have made the required improvements.
- You must provide details of the improvements made with your request, including supporting evidence where appropriate.
- There is a charge for rescore inspections please see our website for the current list of fees.
- If the local authority considers that you have provided sufficient evidence that the required improvements have been made, the local authority will make an unannounced visit.
- The local authority officer will give you a 'new' star rating based on the level of compliance that is found at the time of the re-visit - you should be aware that your rating could go up, down or remain the same.
- To make a request for a revisit, please use the form below and return it to the lead officer from your local authority – contact details are provided at the bottom of this form.

Business Operator	
Business Name	
Address	
Telephone number	
Email	
Date of inspection	
Welfare star rating given	
Date notified of rating	

Please describe the remedial action you have taken with reference to the issues identified in the inspection letter/report provided to you by your local authority with your score

Compliance with minor failing	
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Compliance with minimum standards	
Compliance with higher standards	

Please provide any other supplementary evidence (e.g. photographs, invoices, copies of relevant training, procedures or documentation etc.).

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Signed	
Name	
Position	
Date	

Return to:

Safety and Wellbeing, Ashford Borough Council, Civic Centre, Ashford TN23 1PL.

Email: licensing@ashford.gov.uk